

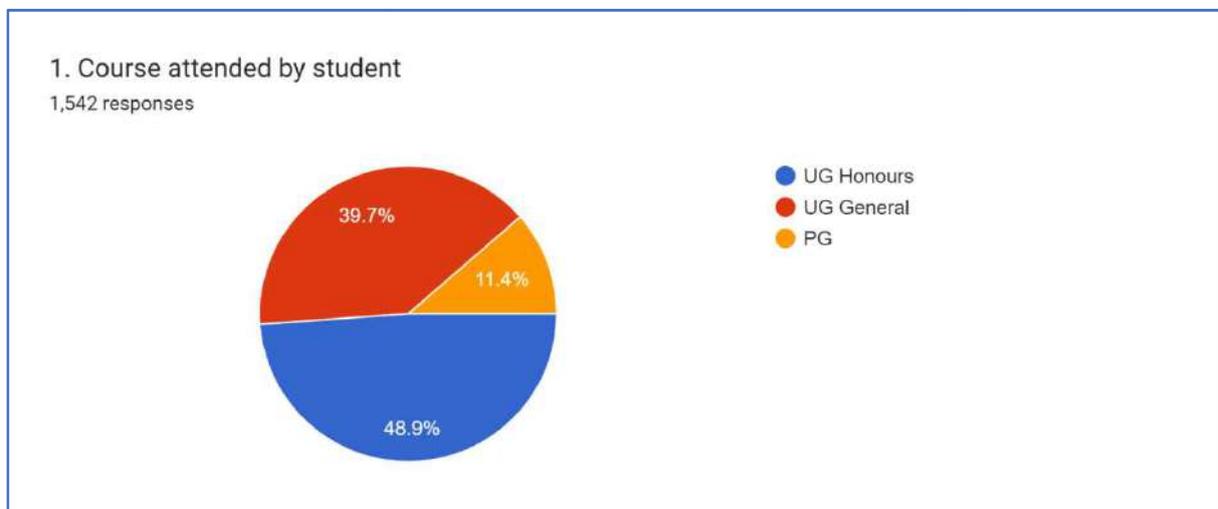
***FEEDBACK ANALYSIS REPORT  
(2021-22)***

***Internal Quality Assurance Cell  
Barasat Government College***

Barasat Government college offers different courses like B.A , Bsc Hons and general and post graduation courses for several subjects . We have a morning section where only B.A general course have been offered. We have four post graduation department –Bengali Zoology, Physics and Botany .The IQAC of the college has continuously been working on quality improvement and overall betterment of the college .In order to analyse the actual progress and to identify the lag areas and the scope for further improvement regular feedbacks have been collected from different stakeholders of the college namely from Students , Parents , Alumni and from Teachers. IQAC of the College has collected feedback from the various stakeholders through a structured rating based google feedback form. For constructing the feedback questionnaire IQAC has put a strong emphasis on teaching learning experiences, evaluation process, curriculum development, available infrastructures ,safety - security and overall atmosphere of the college. Later on, these collected feedbacks have been analysed using simple and widely used statistical tools and then a comprehensive report has been prepared.

## Student Feedback

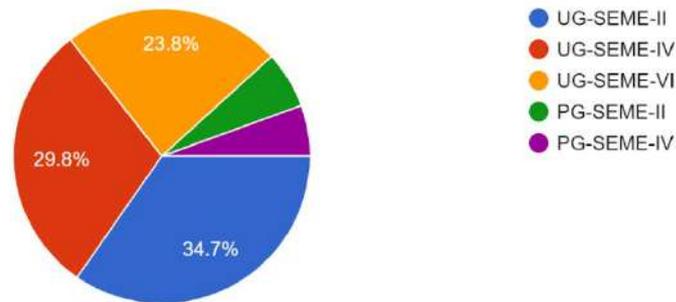
### Student Profile



We have in total 1542 student respondents among which 48.9% are from UG honors course, 39.7% from UG general course and 11.4 % from PG students. Semester wise distribution of these 1542 students is given below.

## 2. Semester/Year

1,542 responses



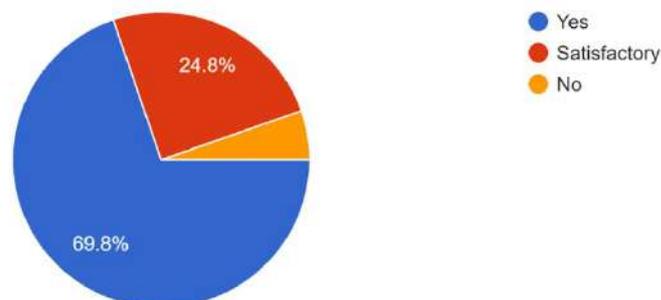
We have highest respondents from UG semester II students almost 35%. A 15 point questionnaire comprising of several questions regarding available infrastructure of the college has been used.

### Library Facility

Library contributes immensely for teaching learning process. Regarding different library facilities like availability of books, reading room facility, internet facility, cooperation from library staffs most of the students expressed their satisfaction, 70% of the student respondent remained satisfied regarding availability of books, over 73% remained satisfied regarding reading room facility, over 76% students agreed about the cooperation of library staffs.

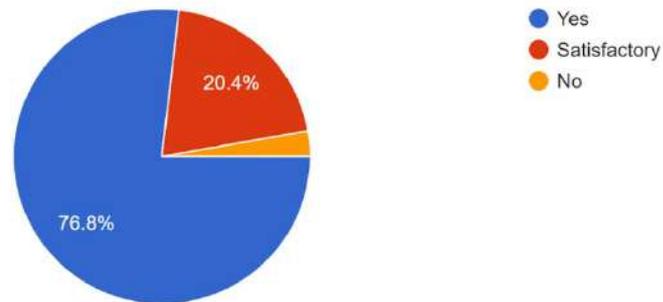
## 3. Whether books are available in the central library

1,542 responses



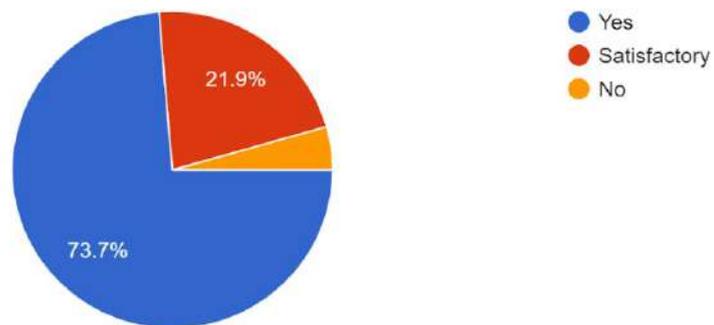
#### 4. Whether library staff are helpful

1,542 responses



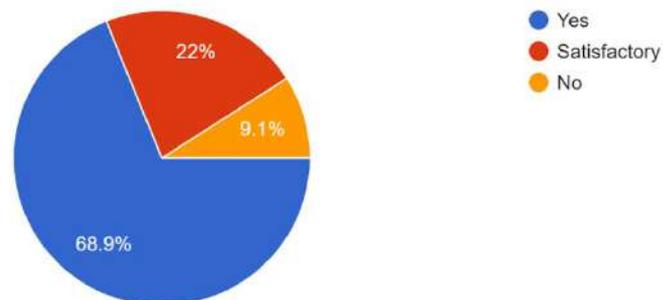
#### 5. Whether Reading Room facilities are satisfactory

1,542 responses



#### 6. Whether internet facility is available in the library and college premises

1,542 responses

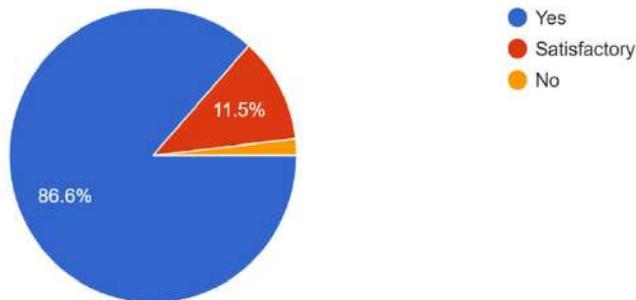


## Safety Security

We have incorporated several questions regarding safety security within the college premises. Students are highly, Over 86 % , agreed that college premises are secure and safe for them.. Almost 84 % students said that college have enough sources of safe drinking water..Regarding the availability of clean toilet we received mixed opinions, though about 60% respondents remained satisfied nearabout 26 % said that there is not adequate no of clean toilets for both boys and girls within the college premises.

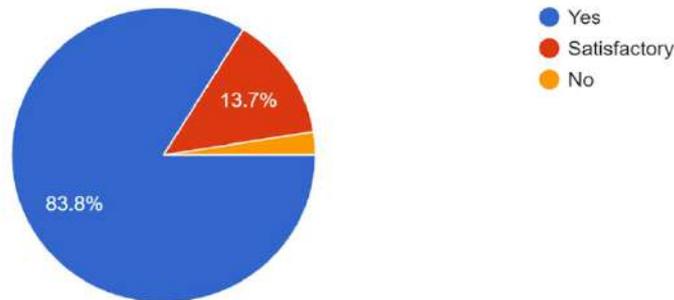
### 7. Whether college premises are secure

1,542 responses



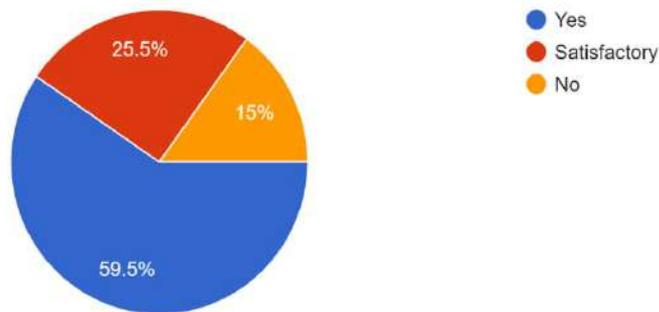
### 8. Do you have access to clean drinking water

1,542 responses



9. Is there adequate number of clean toilets for both boys and girls within the college

1,542 responses

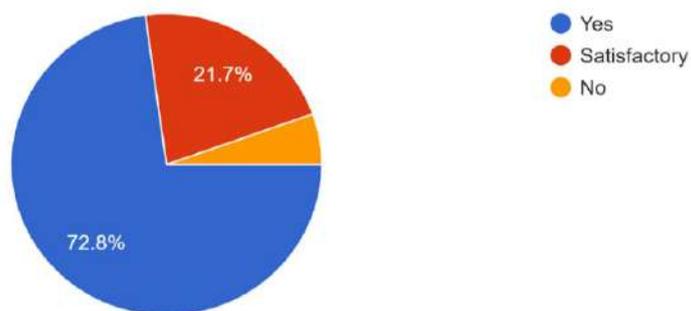


### **Other infrastructural facilities**

Among other infrastructural facilities we have included questions regarding power backup, facility for games and sports, availability of cheap store and photocopy centre etc. Most of the students expressed their satisfaction in these regard. 72.8 % are highly satisfied for power backup system, 73.1 % for opportunity of games and sports and 61.2 % for cheap store and photocopy centres.

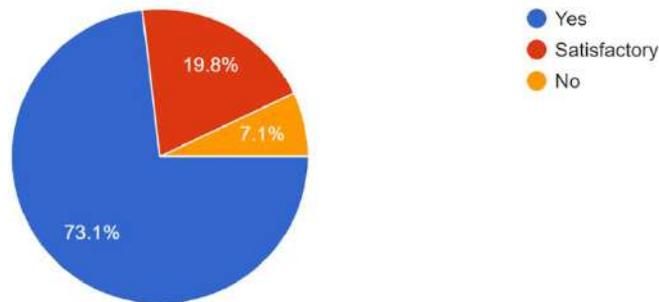
10. Does the college have adequate power back up in case of power failure

1,542 responses



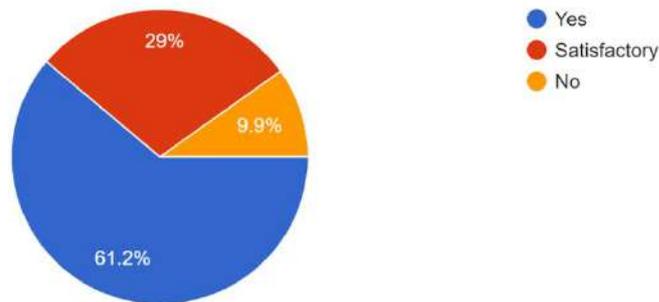
11. Whether opportunities for games and sports are available to the students

1,542 responses



12. Whether cheap store and photocopying facilities are satisfactory

1,542 responses

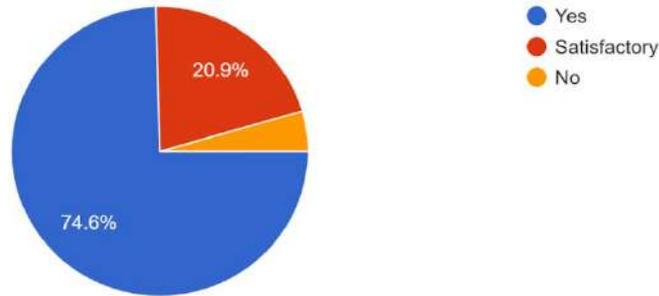


**Free and Fair Atmosphere**

Overall 75% students remained agreed regarding their opportunity and transparency to raise their own voice about several activities within the college. More than 81% respondents have said that college have provided a quality academic atmosphere for pursuit of their studies. Over 85% students stated that college authority is enough supportive towards the students with physical disability.

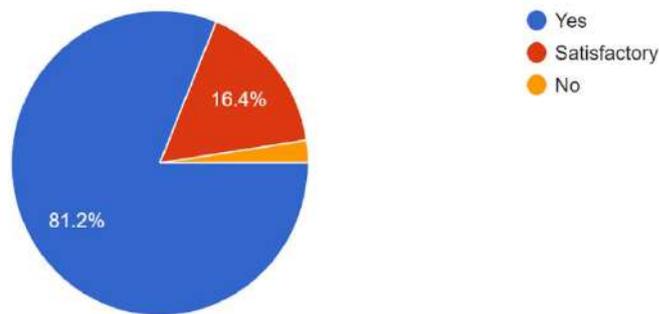
13. Whether there are active forums ( student unions, redresal cell etc.) to voice the opinions of students

1,542 responses



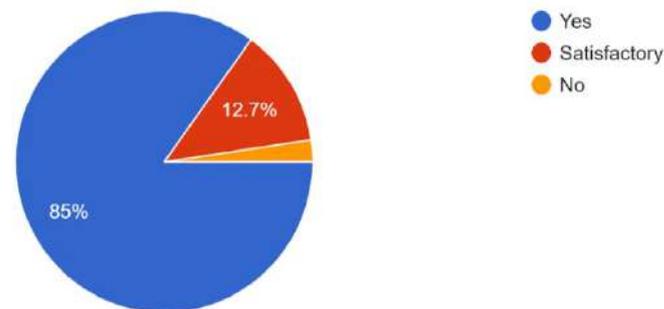
14. Does the college provide an academic atmosphere for pursuit of studies

1,542 responses



15. Whether the college is supportive towards students with physical disabilities

1,542 responses

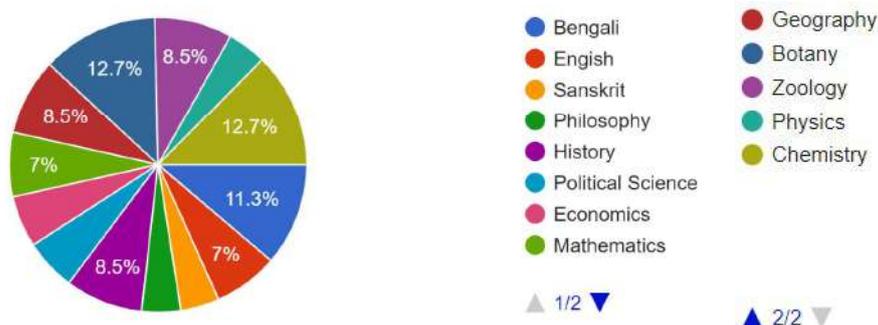


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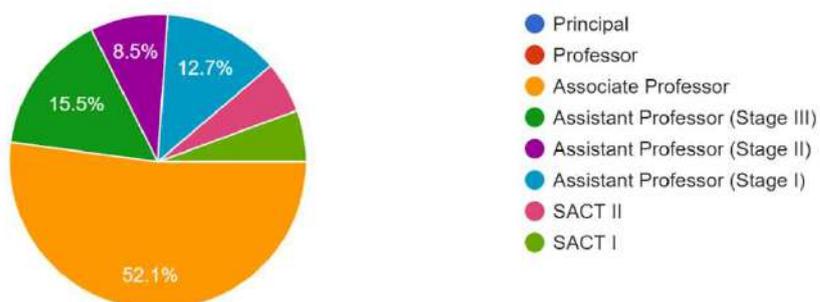
## Teachers Feedback

71 teachers gave their responses regarding college premises and infrastructure. A 16 point questionnaire has been used to collect the feedbacks. Barasat Government College have all together 13 undergraduate departments and four post graduate departments. Department wise distribution of respondent teachers is given below.

Department  
71 responses



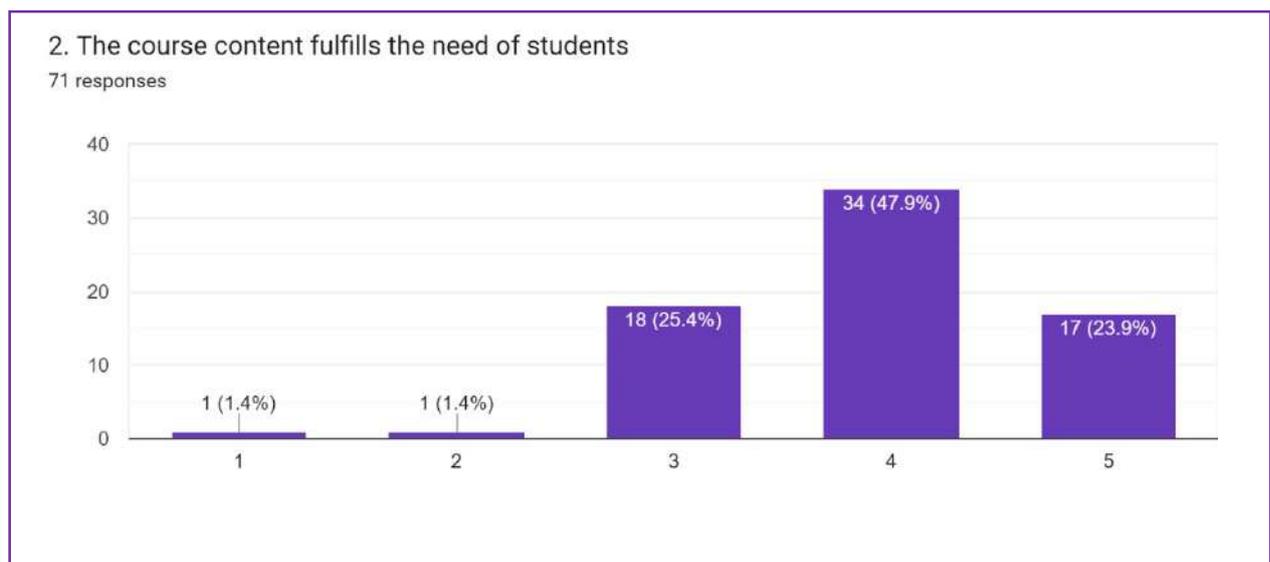
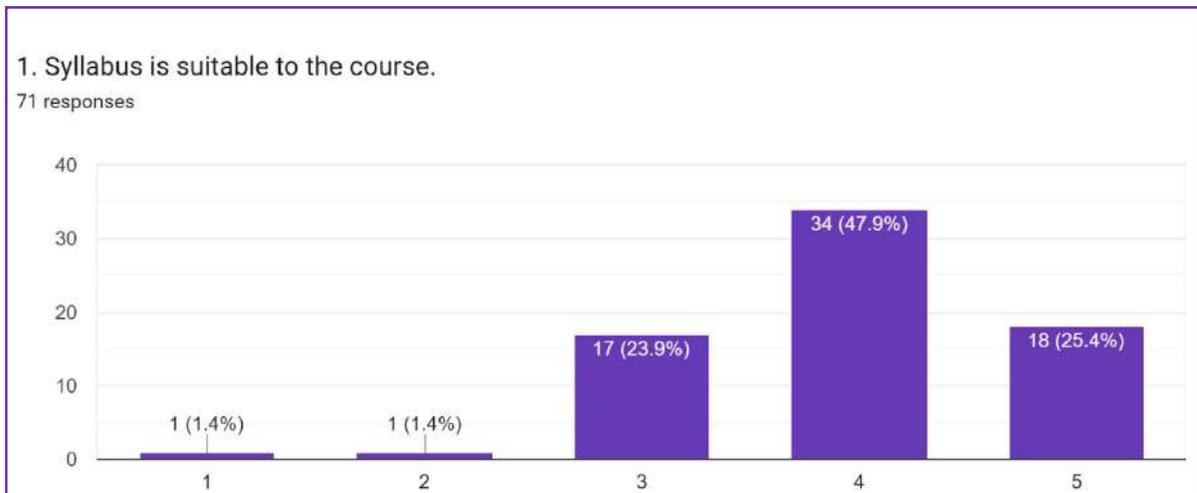
Designation  
71 responses



## Course Content

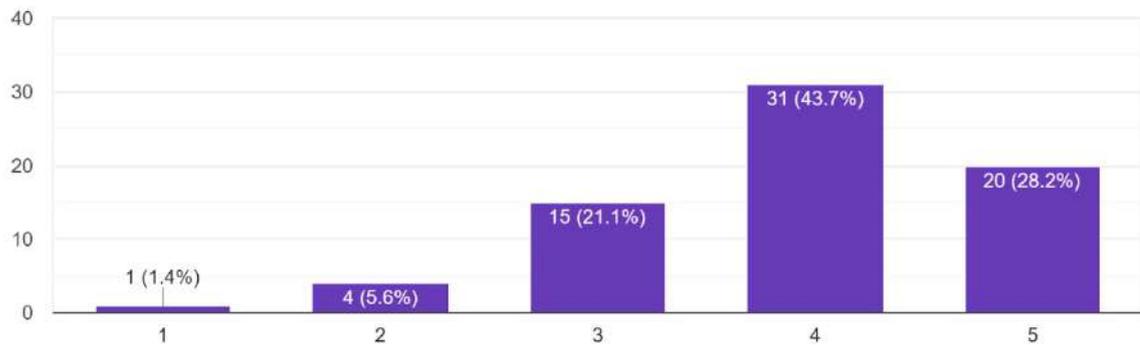
From the teachers of the college mixed responses have been received. Regarding the suitability of the course over 73% of the respondents have expressed satisfaction. In the same way over 71% have agreed that the course properly fulfils the need of the students whether other 30% have negative or moderate view in this regard. About the aim and objectives of the syllabus 72% have chosen higher and highest ranks but the remaining 28 % gave only

medium or poor ranking, Regarding the academic flexibility over 63 % of the respondent remained satisfied.



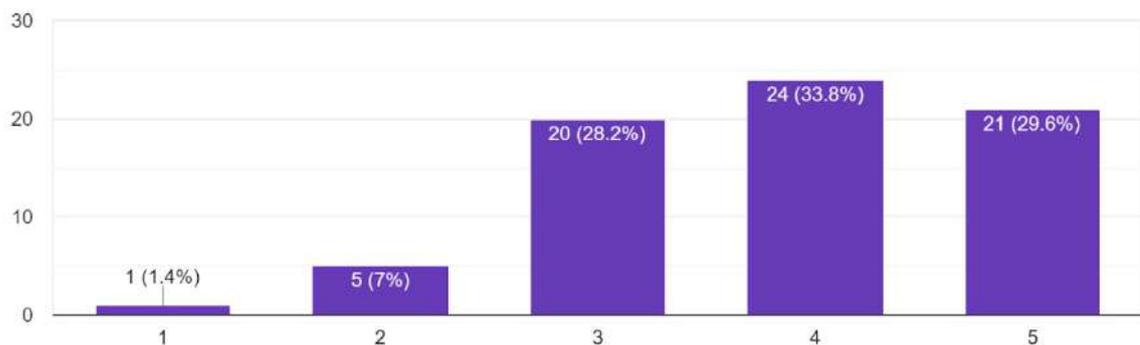
3. Aims and objectives of the syllabi are well defined and clear to teachers and students.

71 responses



4. Curriculum having good academic flexibility.

71 responses

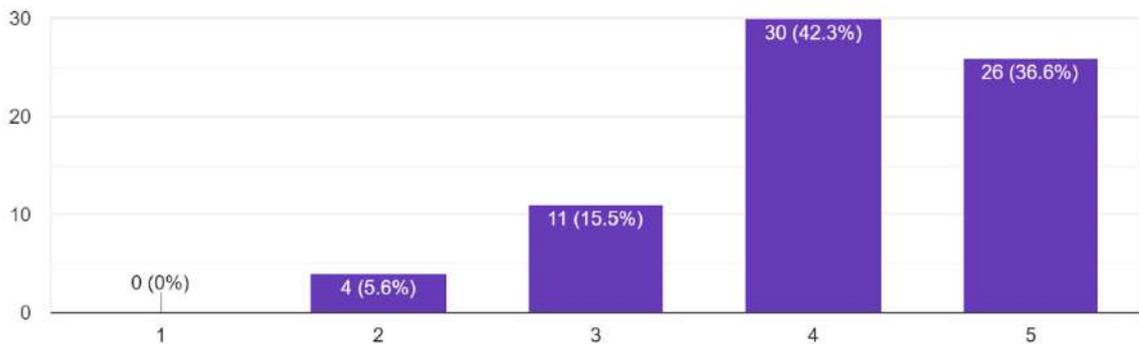


### **Academic Atmosphere**

*Over 78% of the responded have opined that course content has been sufficiently followed by appropriate reference materials. Over 60% expressed that sufficient number of books are available in the library. Over 65 % respondents agreed that course content have sufficient optional papers. Almost 73 % respondents said that reference materials are relevant , uptodate and appropriate for the concerned courses.*

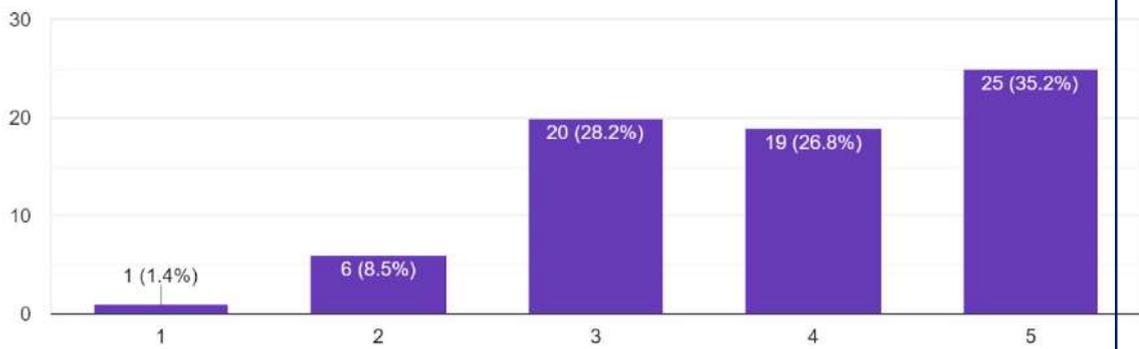
5. Course content is followed by corresponding reference materials.

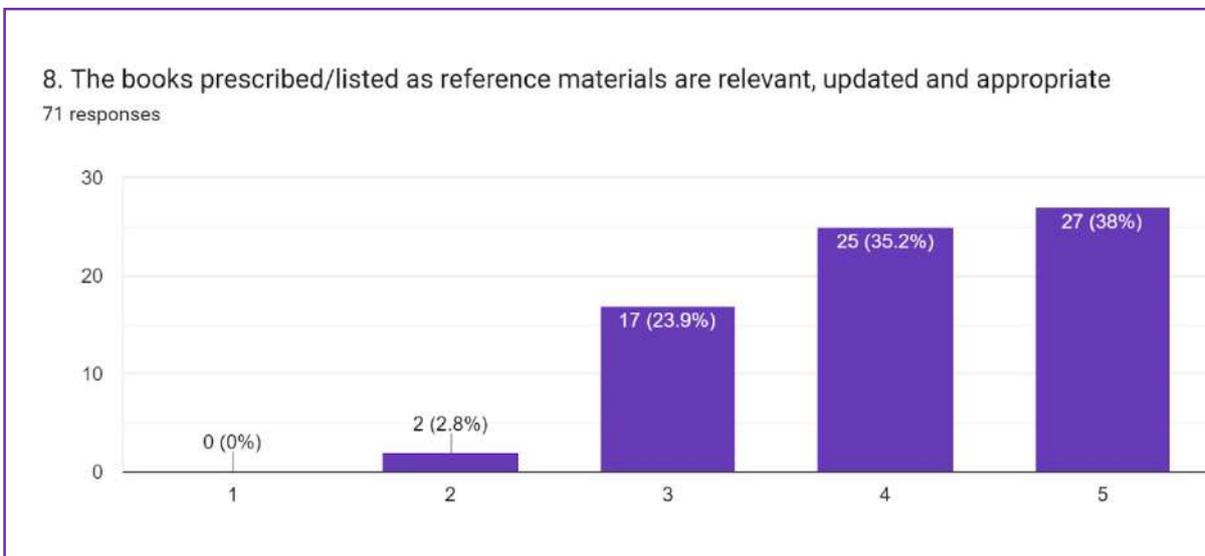
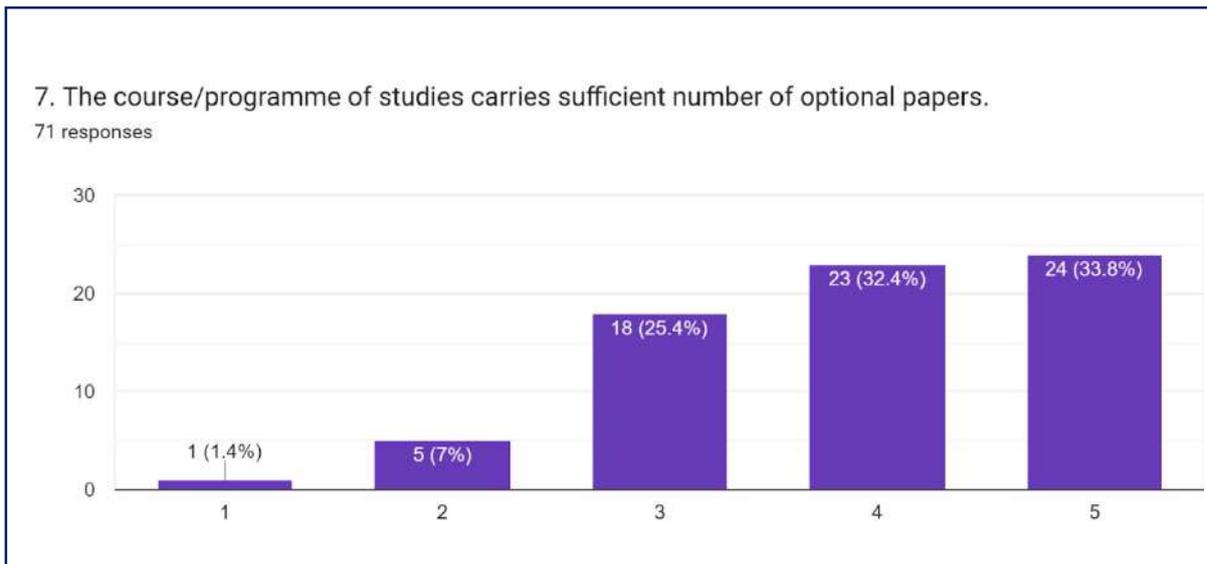
71 responses



6. Sufficient number of prescribed books are available in the Library.

71 responses



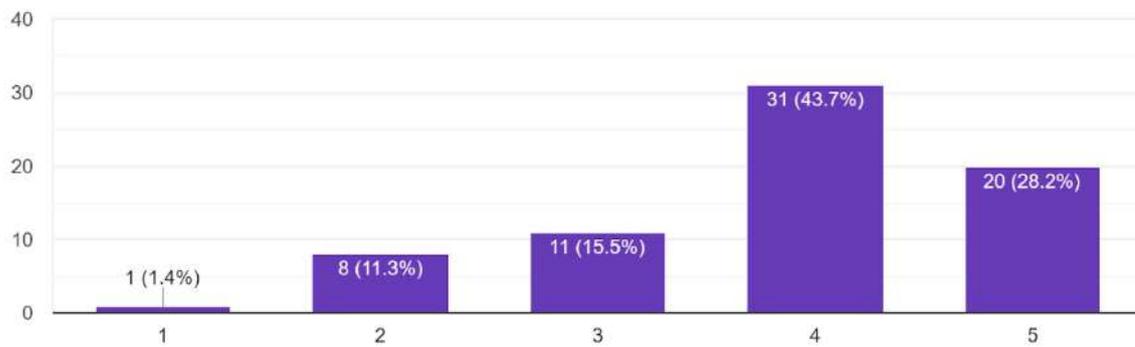


### College Infrastructure

According to 71 % teacher respondents sufficient number of teachers room, class rooms, reading rooms, laboratory , rest rooms and toilet are in the college, Almost 93 % respondent remained agreed that internal tests are being conducted in time and properly cover all units of the syllabus.Over 77% of the respondent teachers have assured that there is freedom to adopt new innovative techniques for teaching in the college. Almost 75% teachers have stated that the environment in the respective departments is conducive for teaching and for research work. According to the views of most of the respondent teachers college authorities are approachable and helpful.

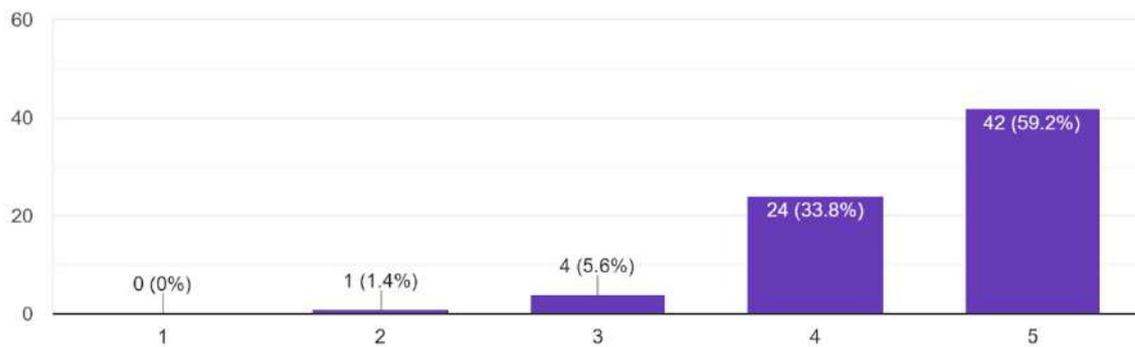
9. Infrastructural facilities, such as teacher's rooms, class rooms, reading rooms, laboratory, rest rooms and toilets are available in the College.

71 responses



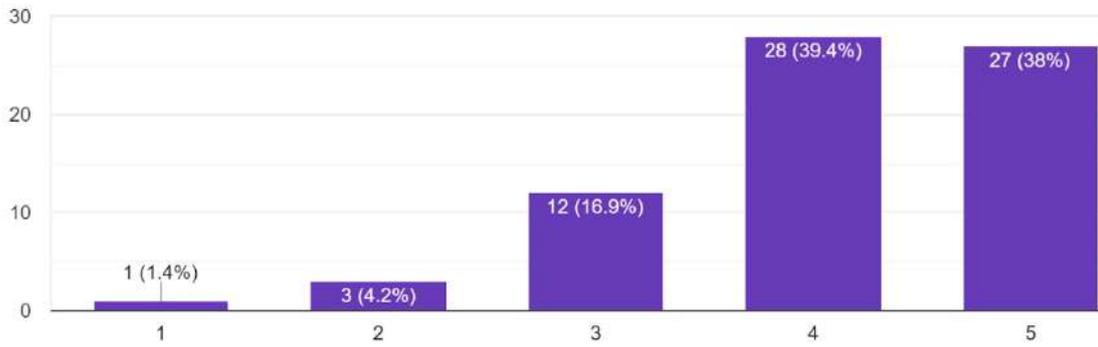
10. Conduct of tests and examinations well in time with proper coverage of all units in the Curriculum.

71 responses



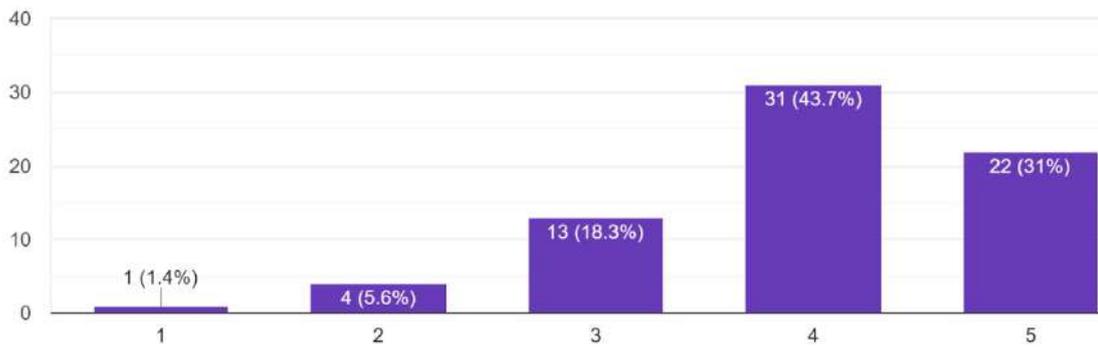
11. Freedom to adopt new innovation/techniques of teaching.

71 responses



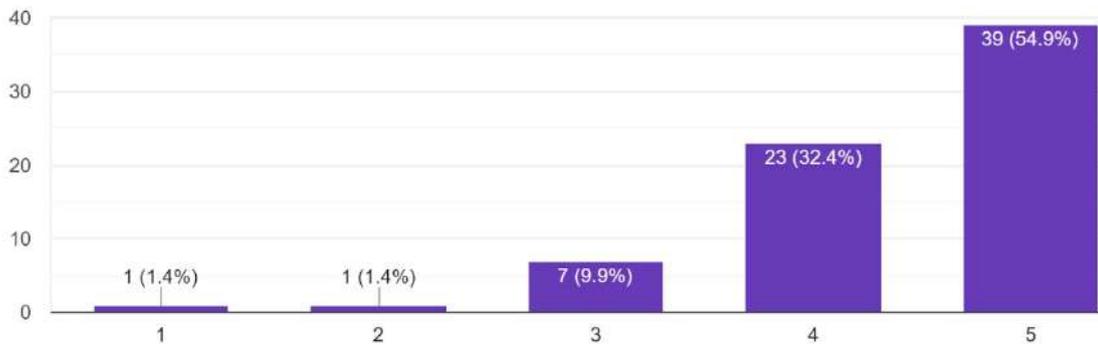
12. The environment in the department/College is conducive to teaching and research.

71 responses



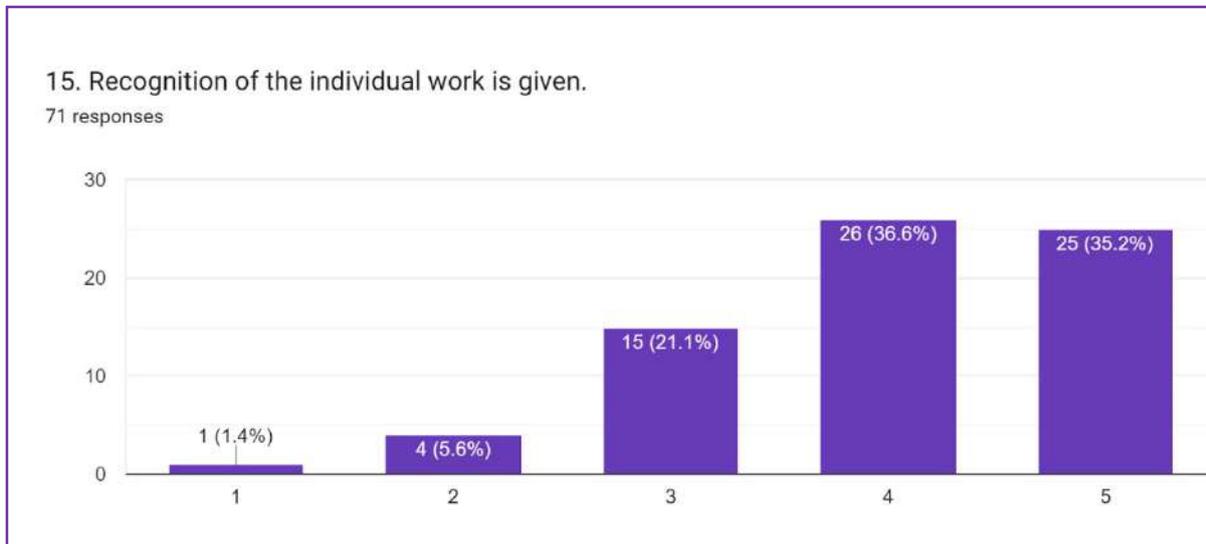
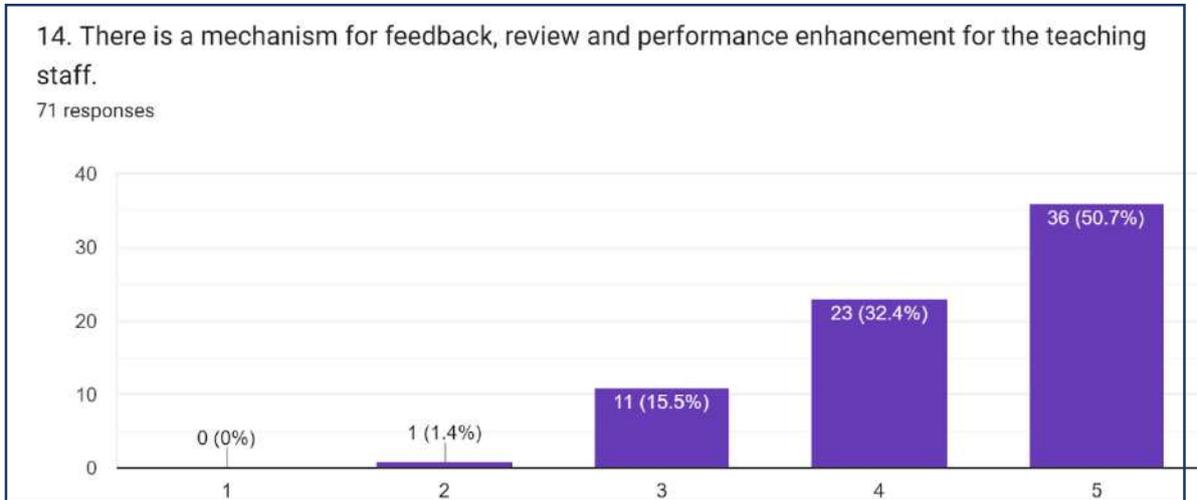
13. The Authorities are approachable and accessible.

71 responses



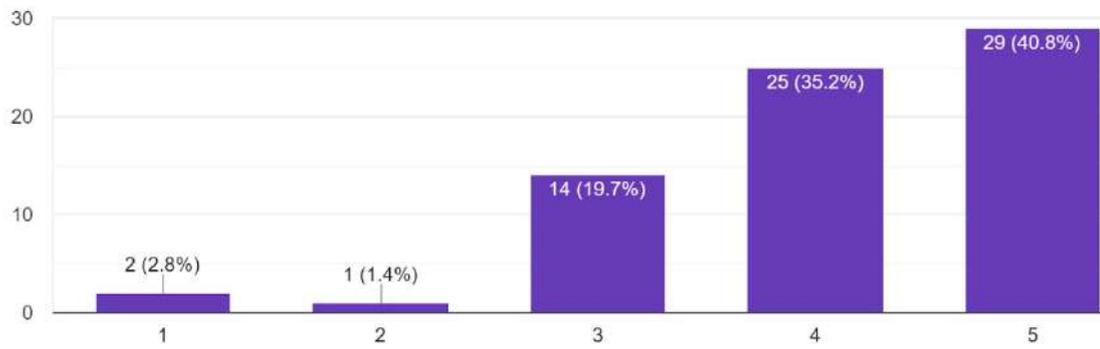
## Professional Transparency

Over 80 % teachers responded that there is appropriate mechanism for feedback, review and performance enhancement for the teaching staffs. Near about 72 % teachers said that there is good recognition about the individual works. 76% teachers remained agreed that professional development process are non-discriminatory and fair.



16. Provisions for professional development are non-discriminatory and fair.

71 responses



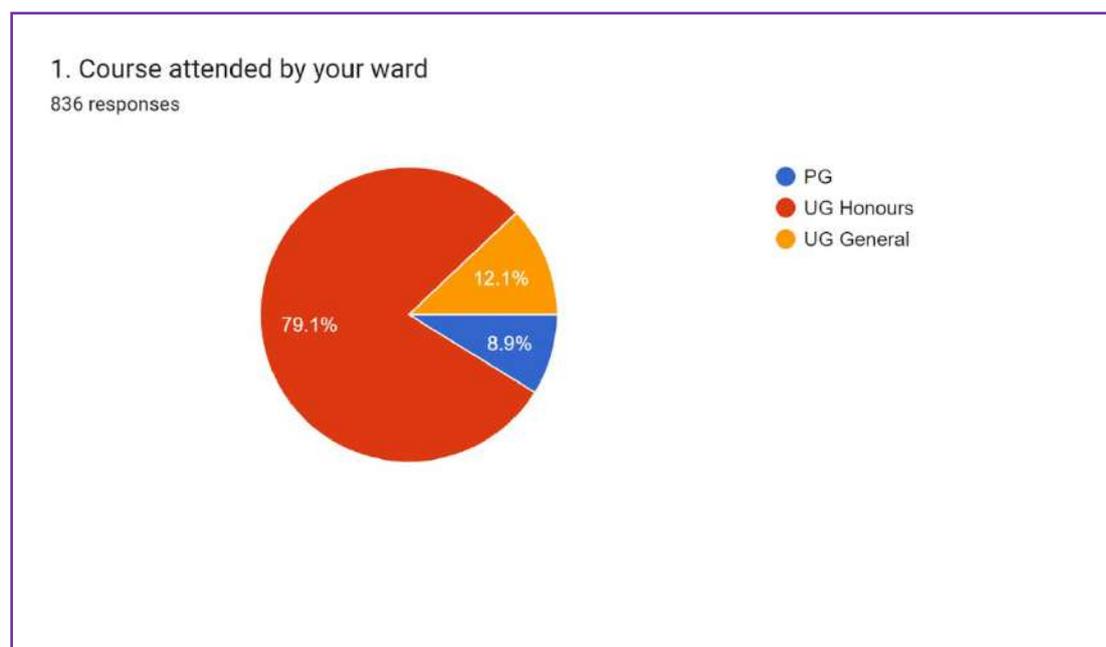
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## Feedback from parents

Feedbacks have been collected from parents via google form. There are 836 respondents.

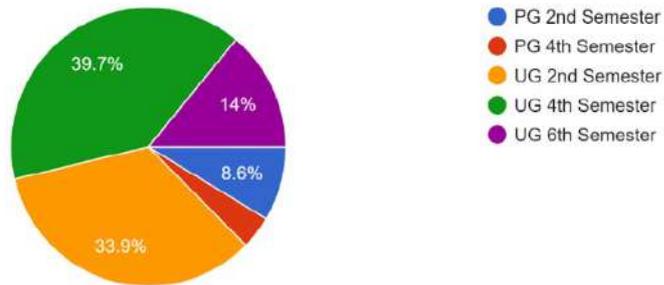
About 80 %of the respondents are from undergraduate students.

We have a 9 points questionnaire for parents' feedback where over 92 % respondents parents remained satisfied regarding the safety of their wards within the college campus. Near about 86%of them responded that academic and co curricular activities so far undertaken by the college during the year remained satisfactory. Almost 84.6 % of parents said that sufficient level of academic guidance and counselling have been provided by the college to their wards . More than 75.6% parents are satisfied about library , laboratory and internet facility available in the college. In 83% cases parents reported that college took enough care for fulfilling the needs of poor but meritorious students. 81.6% of parents received progress report of their wards through parents –teacher forum . 87.9 % parents responded that teachers remained approachable in cases they have any query regarding their wards.



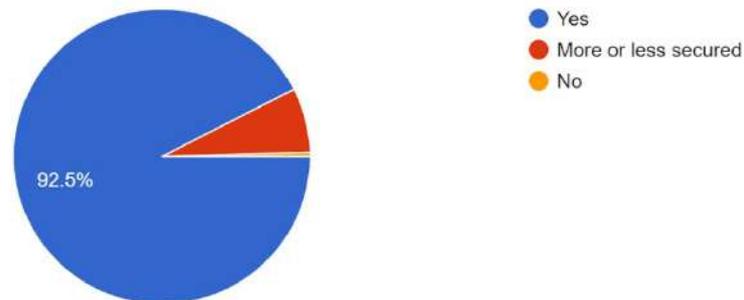
## 2. Semester/Year of your ward

836 responses



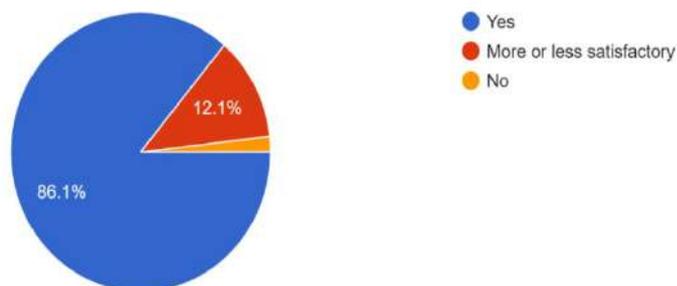
## 3. Whether the college premises are secure in your opinion?

836 responses



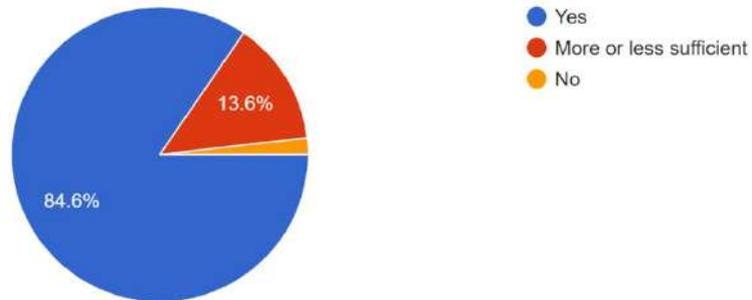
## 4. Whether you are satisfied with the academic and co-curricular activities under taken at the college?

836 responses



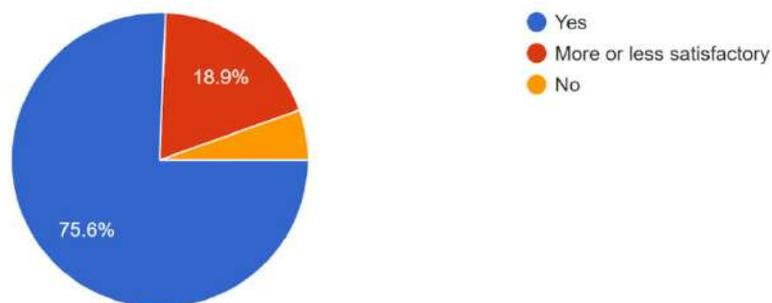
5. Whether sufficient level of academic guidance and counselling is provided by the college to your ward?

836 responses



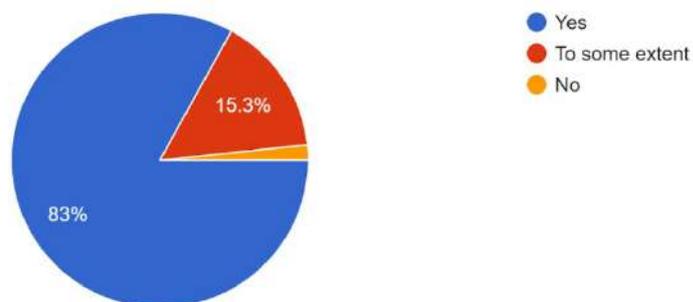
6. Whether you are satisfied with facilities like Library, Laboratory, Internet access, Cheap store etc that are offered to your ward?

836 responses



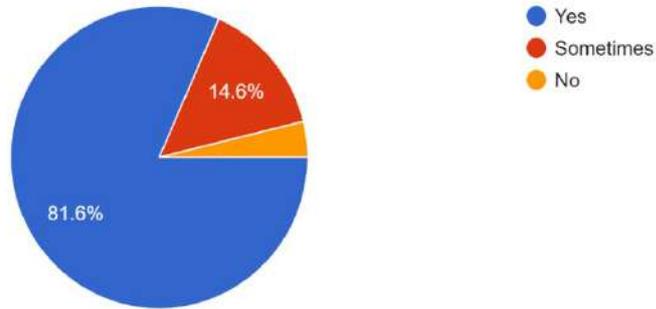
7. Whether the college takes effort in addressing financial needs of poor but meritorious students?

836 responses



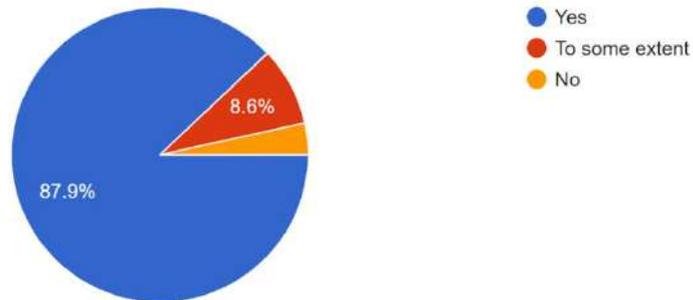
8. Whether the College informs you about the academic progress of your ward through parent-teacher forum?

836 responses



9. Whether the teachers of the College are approachable in case you have any query regarding your ward?

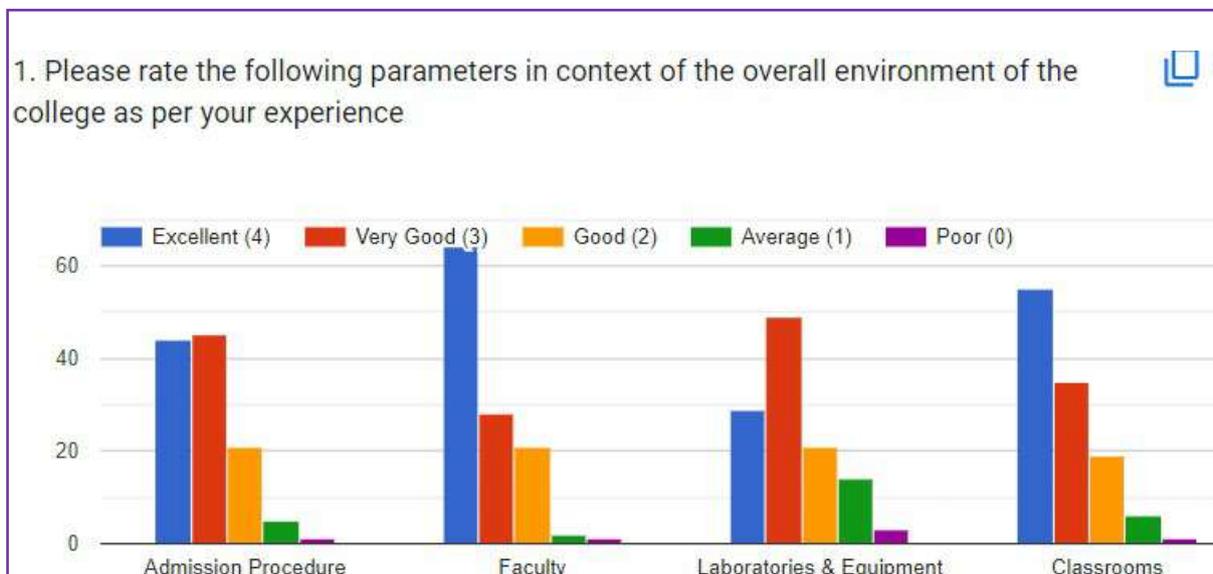
836 responses



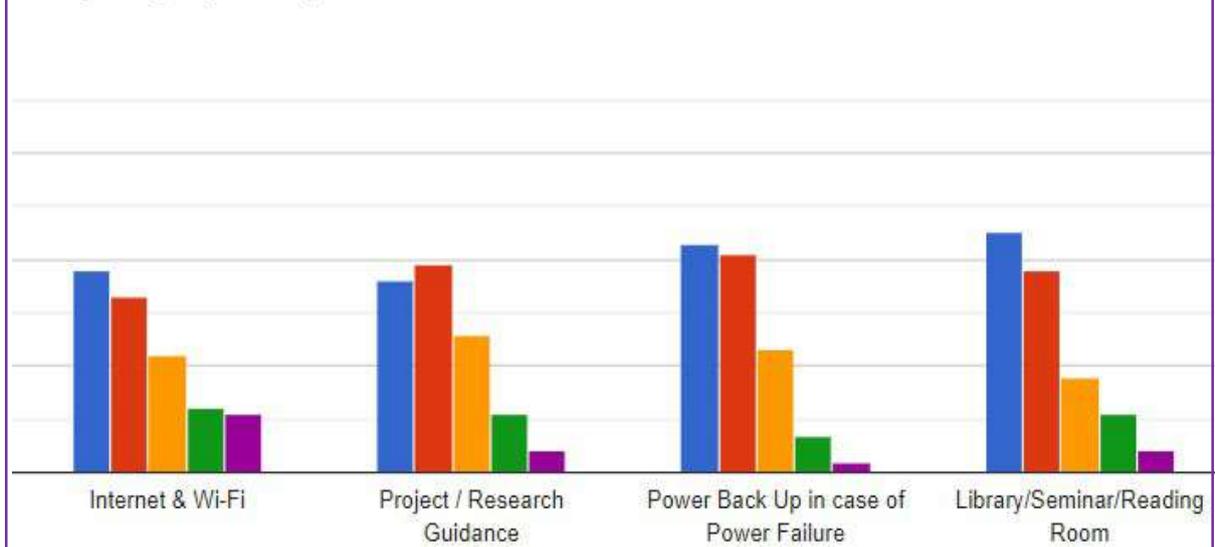
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# Alumni Feedback

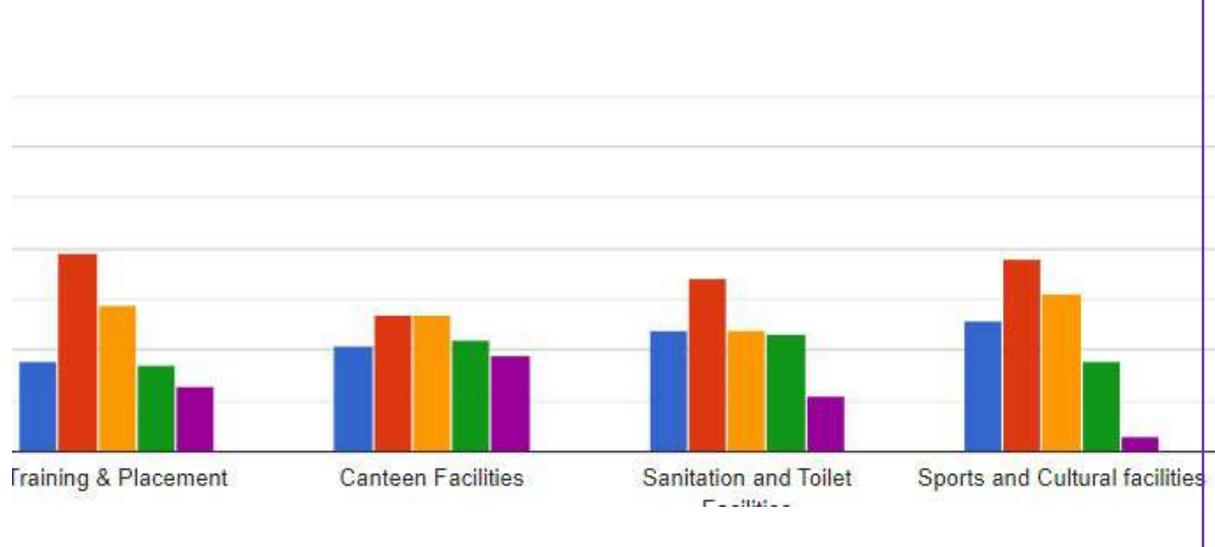
College has been taking regular suggestions from the Alumni. As usual we took alumni responses via google form. But it is little bit different from other three forms. Firstly we took responses from our alumni for 19 parameters such as---Admission procedure, faculty, library, laboratory & equipment, classroom, internet facility, canteen, sport & cultural facility etc.. For most of the parameters we got positive responses. We may point out some of the outstanding findings in this regard....over 60 % said that faculty is excellent, over 70% said that classroom facilities are good or excellent, over 80% have stated that library, seminar facilities are excellent,. Most of the alumni (over 60) have viewed that academic atmosphere, provision of clean drinking water and overall security in the college premises are excellent. For those categories where the responses are not so satisfactory the college will take adequate steps in near future. It is very noteworthy that 97.4 % of our alumni feel proud to be an alumna/alumnus of this college. More than 82% responded that they want to contribute for the development of the college. More than 60 % responded have attended Alumni meet. More or less 50% stated for the need of improvement of teaching and learning process. Regarding curriculum and syllabus change almost 50-50 views are there. For the question of improving the alumni involvement in the development of the college more than 41% remained agree 14.6 % remained strongly agree where 40.5 % remained neutral. Regarding the improvement of general environment of the college we got a mixed response ---where 36.2 % remained neutral almost 30.2 % agree and 15.5 % strongly agree and 15.5 % disagree with the proposal. We hope these extensive views from the alumni surely help in designing future development plan for the college.



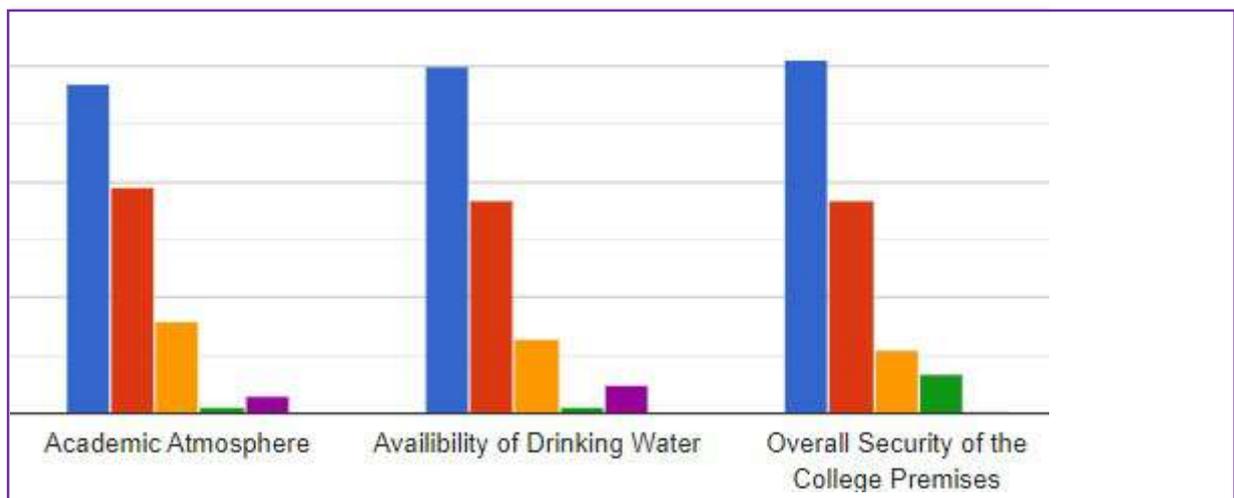
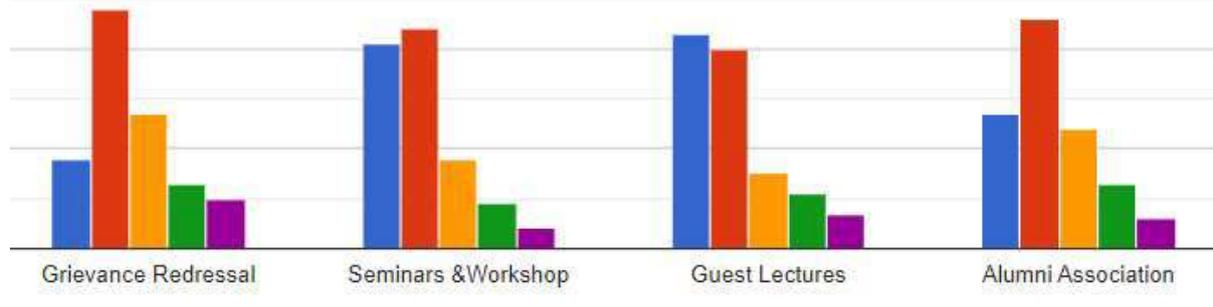
1. Please rate the following parameters in context of the overall environment of the college as per your experience



1. Please rate the following parameters in context of the overall environment of the college as per your experience

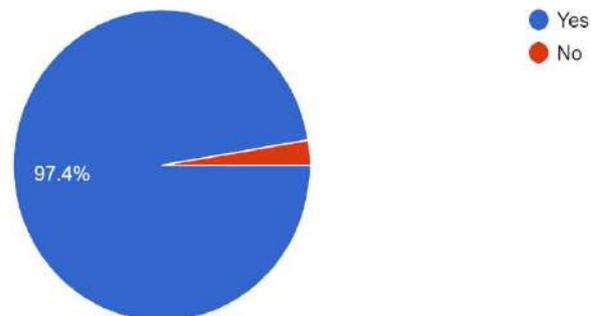


Please rate the following parameters in context of the overall environment of the college as per your experience



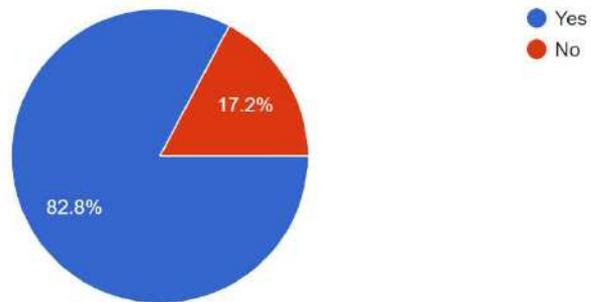
2. Do you feel proud to be an Alumnus/Alumna

116 responses



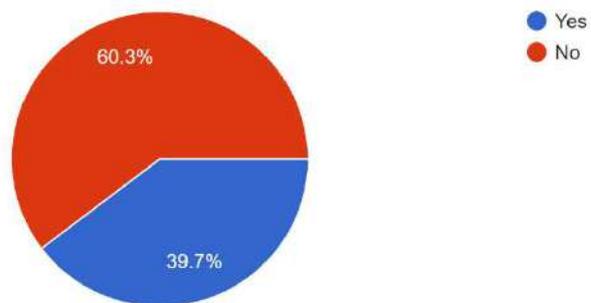
3. Are you willing to contribute to the development of the Department / College?

116 responses



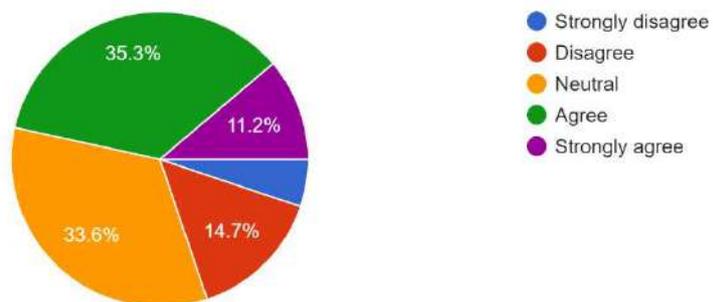
4. Have you participated in any Alumni meet as of now?

116 responses



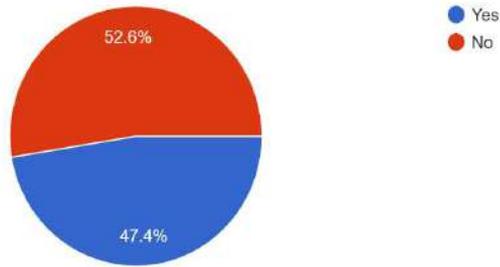
5. Is there a need to improve the teaching and learning process?

116 responses



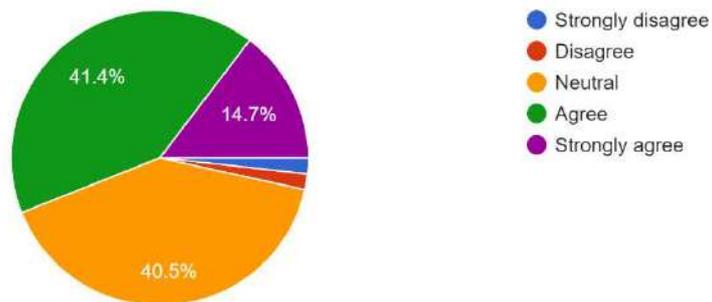
6. Is there a need for any change in curriculum and syllabi?

116 responses



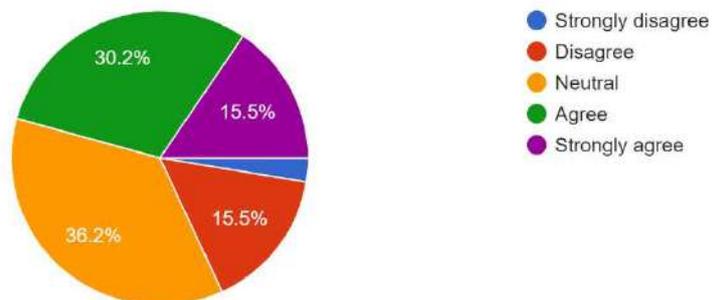
8. Is there a need to improve alumni involvement in the development of the College?

116 responses



9. Is there a need to improve the general environment in the College/Department and attitude of the people?

116 responses



**Feedback Link :** <https://forms.gle/dHzi3qMimUTNjdDz6>