

## **Feedback Report**

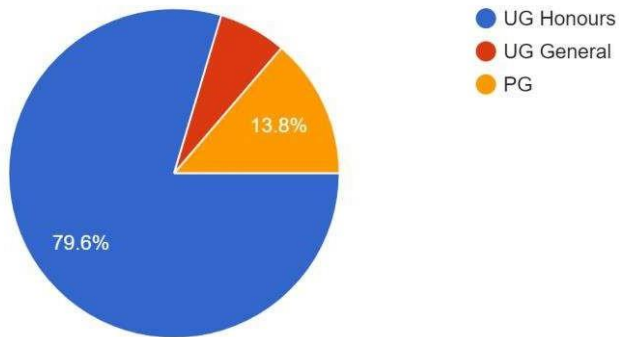
Regular feedbacks are taken from students by via Google form so that the identity of the student is not disclosed. The feedback analysis is sent to the IQAC, centrally analyzed and addressed (or redressed). The college has a strong and effective alumnus. Some of the regular teachers being Alumni members act as liaison officers exchanging information between the alumnus and the institution. Moreover, a feedback form for the alumni is available in the college website which the alumnus can access and share their valued opinions of the college. We also collected feedbacks from the parents and analysed.

### **Feedback from Students**

We have a 15 point questionnaire for students. Following is the link for the questionnaire of students' feedback.

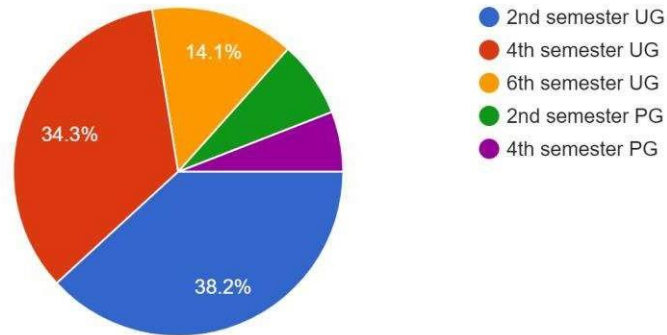
<https://forms.gle/aZGmYgteGbG36fiX7>

1. Course attended by student  
828 responses



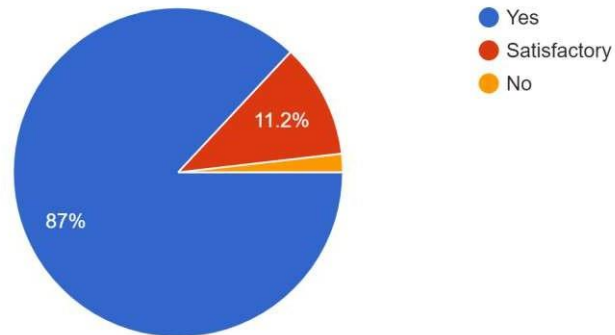
## 2. Semester/Year

828 responses



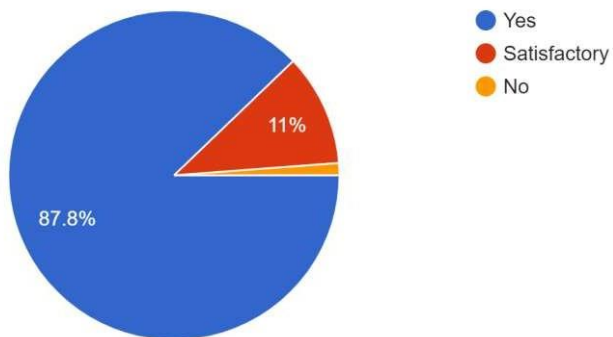
## 3. Whether the college arranged sufficient online classes during the pandemic period.

828 responses



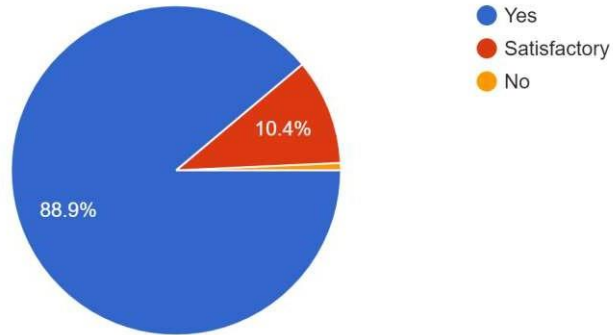
## 4. Whether the teachers were accessible via phone or WhatsApp for academic consultation and advice

828 responses



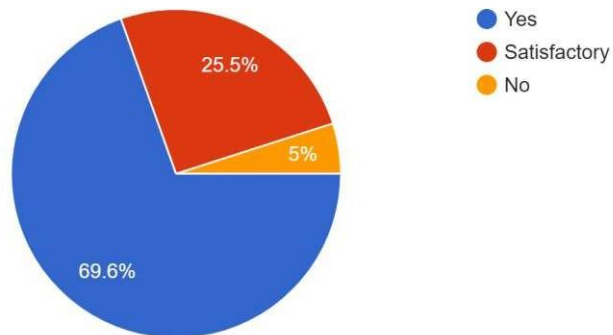
5. Whether the college provided study material during the pandemic period on accessible, virtual platfor.... website, google classroom, emails)

828 responses



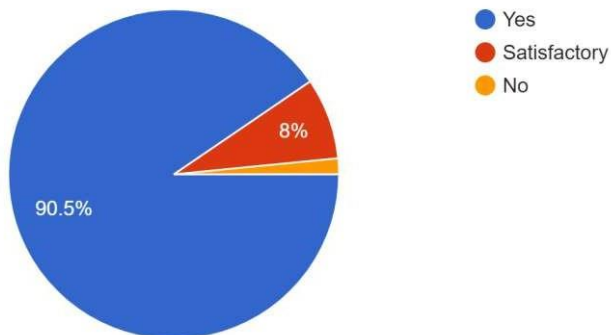
6. Whether the college office provided necessary support in office matters

828 responses



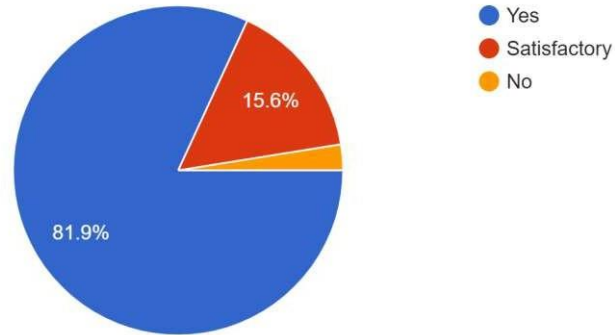
7. whether online exams were conducted in an organised and structured manner

828 responses



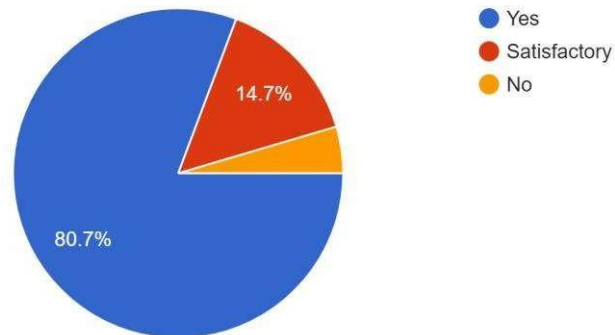
8. Whether college authority arranged adequate facilities of Sanitization during office work

828 responses



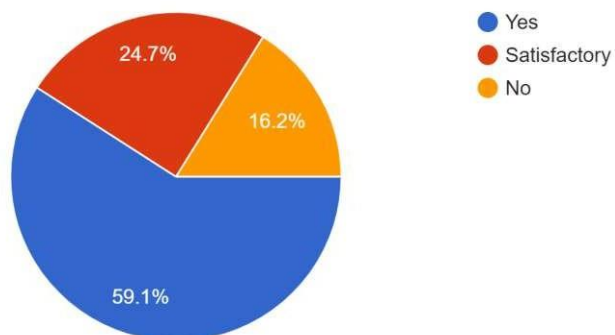
9. Do you have access to clean drinking water

828 responses



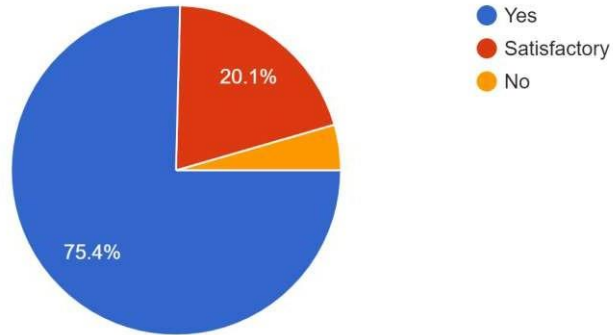
10. Is there adequate number of clean toilets for both boys and girls within the college

828 responses



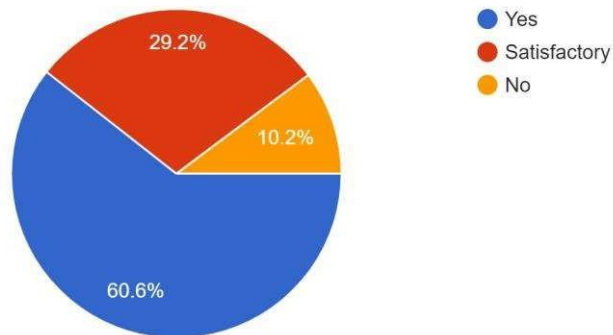
11. Does the college have adequate power back up in case of power failure

828 responses



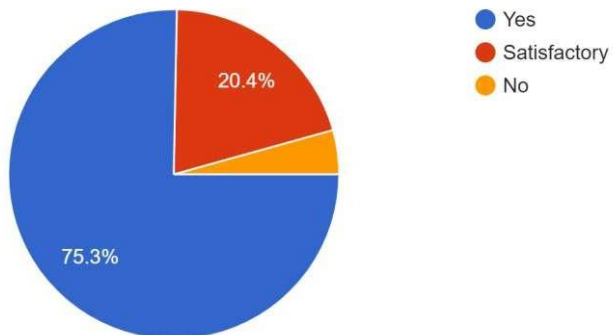
12. Whether cheap store and photocopying facilities are satisfactory

828 responses



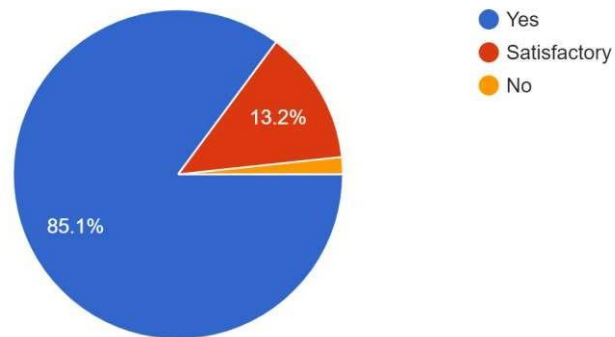
13. Whether there are active forums ( student unions, redresal cell etc.) to voice the opinions of students

828 responses



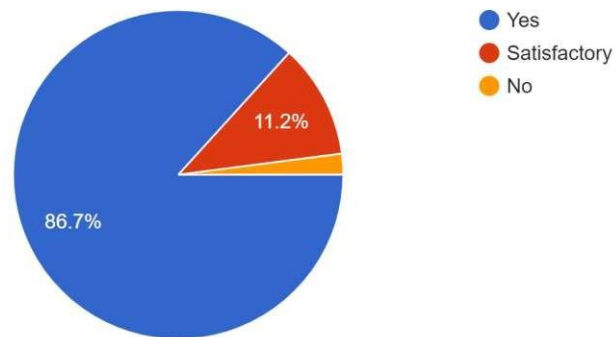
14. Does the college provide an academic atmosphere for pursuit of studies

828 responses



15. Whether the college is supportive towards students with physical disabilities

828 responses



Regarding Online class arrangements, availability of study material and accessibility of teachers almost 87 % and above students remained satisfied. Almost 70 % students opined that College office provided adequate support regarding different official matters such as registration ,admission, identity card generation ,subject selection etc.

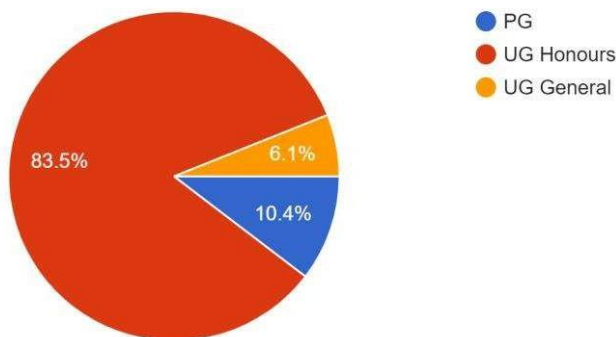
Regarding Online examination facilities 90 % and above students remained satisfied. In the question of accessibility of teachers and availability of study material almost 90 % of the students remained satisfied. We have several questions about overall infrastructure of the college to our students in the questionnaire such as sanitisation facility, provision of clean drinking water, availability of sufficient clean toilets, sufficient power back up for the sudden incident of powercuts etc. For all criteria above than 75% students remained satisfied but for the availability of sufficient clean toilets 60% gave positive responses. Cheap store and photocopy facility satisfied 60 % students. Regarding provision of academic environment in the college 85% students remained satisfied. It is established in this student satisfaction survey that College took adequate care regarding the caring of disabled students. According to most of the students' opinion different students forum to raise their voice remained sufficiently active in the college.

## Parents' Feedback

Following is the link for the questionnaire of parents' feedback

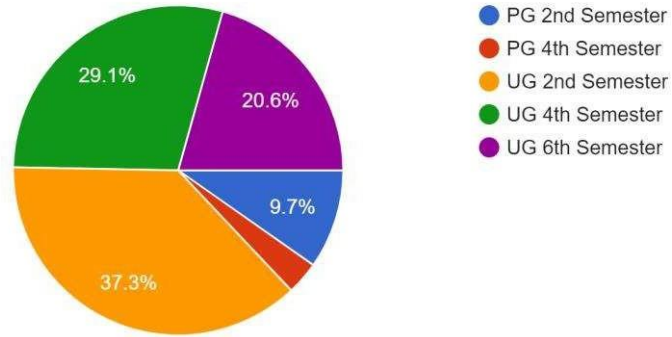
<https://forms.gle/7z8ygmU2jr4dDCTe8>

1. Course attended by your ward  
674 responses



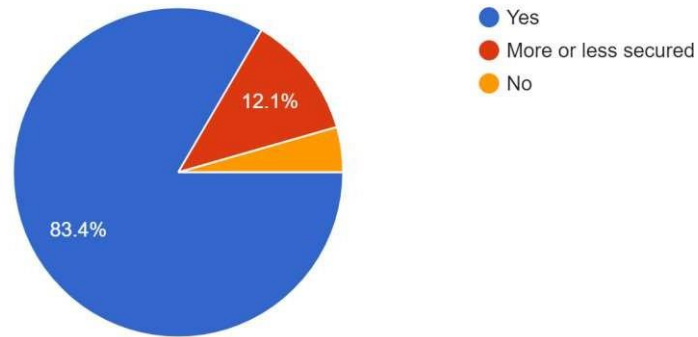
## 2. Semester/Year of your ward

674 responses



## 3. Whether the college premises are secure in your opinion?

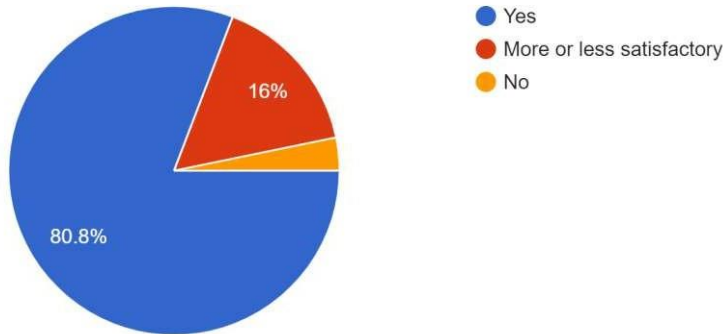
674 responses





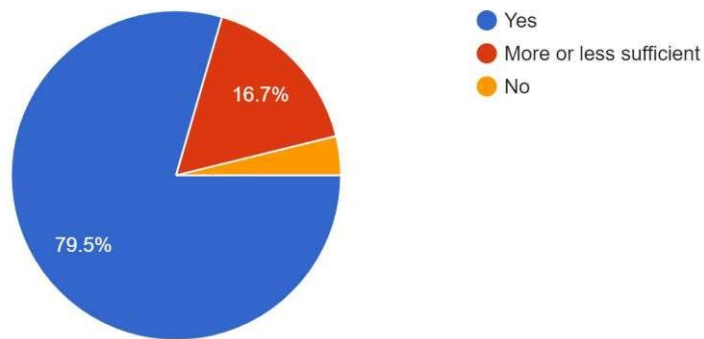
4. Whether you are satisfied with the academic and co-curricular activities undertaken at the college?

674 responses



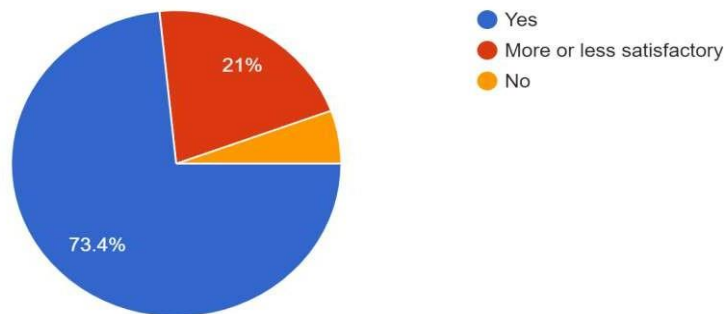
5. Whether sufficient level of academic guidance and counselling is provided by the college to your ward?

674 responses



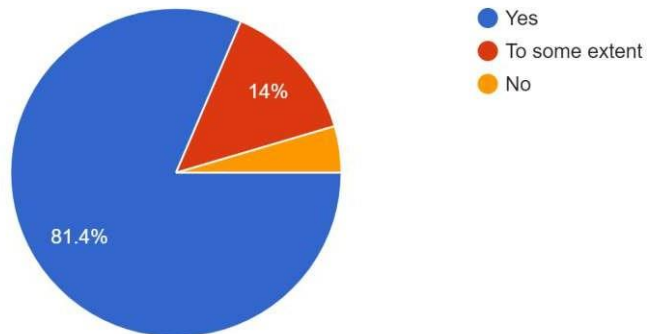
6. Whether you are satisfied with facilities like Library, Laboratory, Internet access, C... etc that are offered to your ward?

674 responses



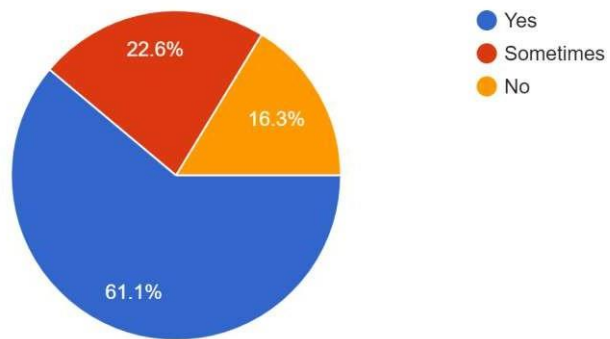
7. Whether the college takes effort in addressing financial needs of poor but meritorious students?

674 responses



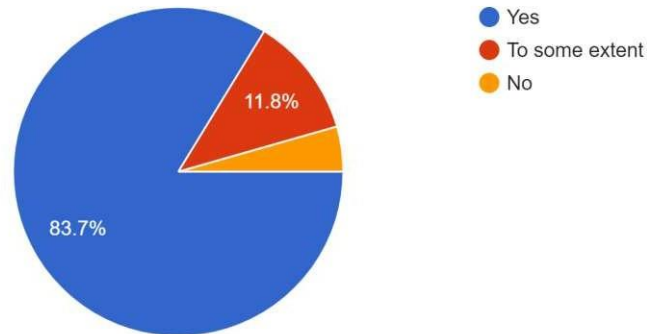
8. Whether the College informs you about the academic progress of your ward through parent-teacher forum?

674 responses



9. Whether the teachers of the College are approachable in case you have any query regarding your ward?

674 responses



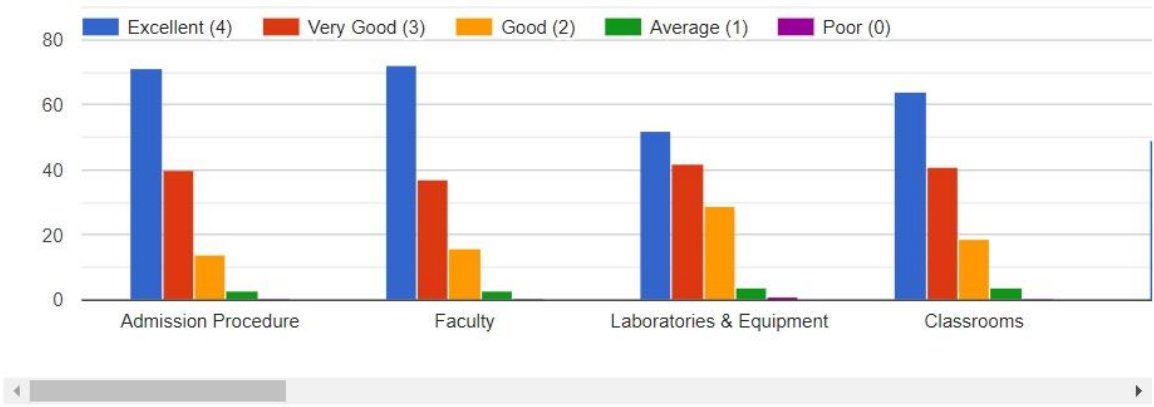
We have a 9 points questionnaire for parent' feedback where most of the parents remained satisfied regarding the safety of their wards within the college campus. Most of them responded that academic and co curricular activities so far undertaken by the college during the year remained satisfactory. Almost 80 % of parents said that sufficient level of academic guidance and counseling have been provided by the college to their wards . More than 73% parents are satisfied about library , laboratory and internet facility provided by the college. In 81% cases parents reported that college took enough care for fulfilling the needs of poor but meritorious students. 61% of parents received progress report of their wards through parents –teacher forum . 83.7 % parents responded that teachers remained approachable in cases they have any query regarding their wards.

### **Feedback from Alumni**

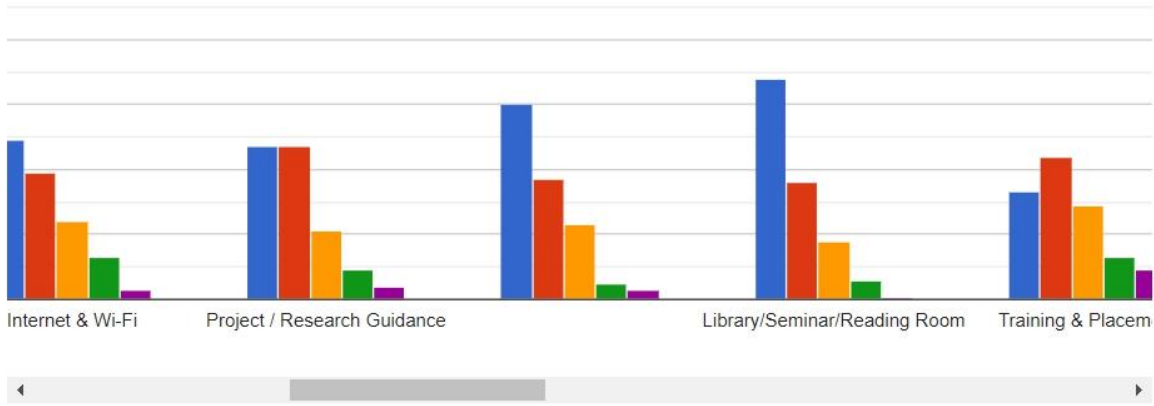
Following is the link for the questionnaire of feedback from alumni

<https://forms.gle/9zmXGcz5XViHWWTv5>

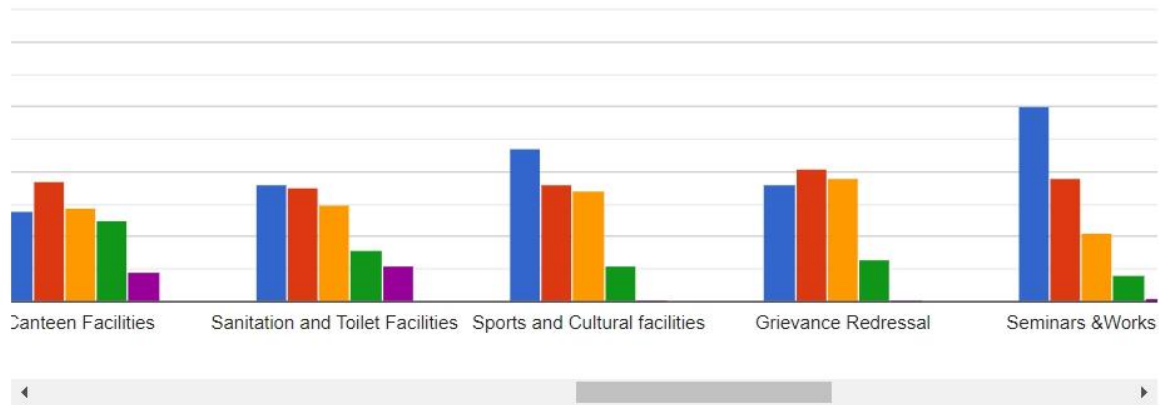
Please rate the following parameters in context of the overall environment of the college as per your experience



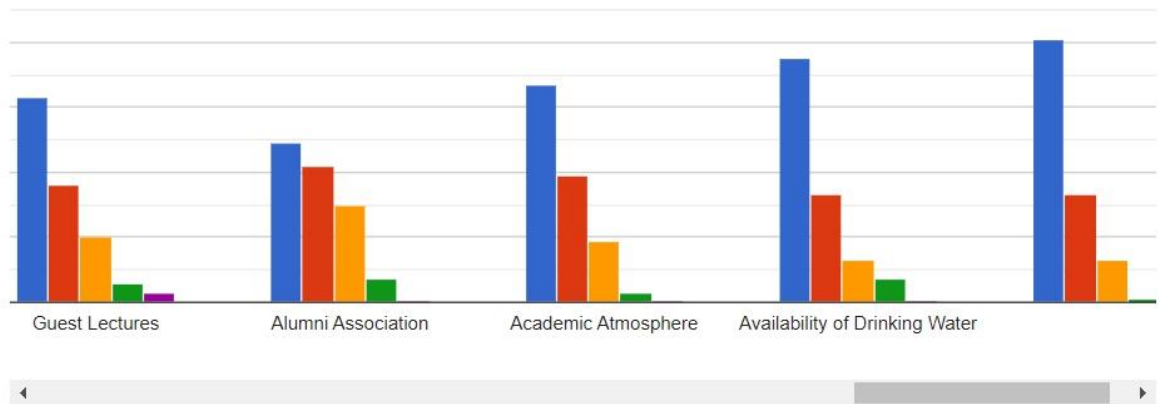
Please rate the following parameters in context of the overall environment of the college as per your experience



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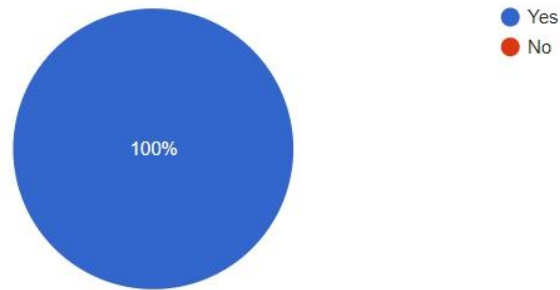


Please rate the following parameters in context of the overall environment of the college as per your experience



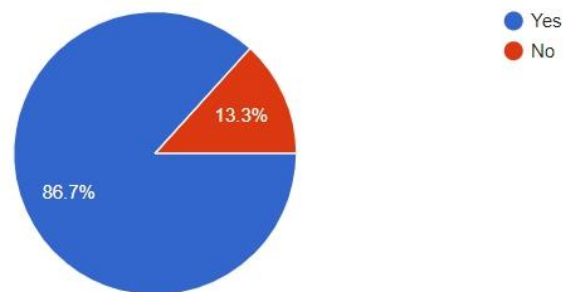
Do you feel proud to be an Alumnus/Alumna

128 responses



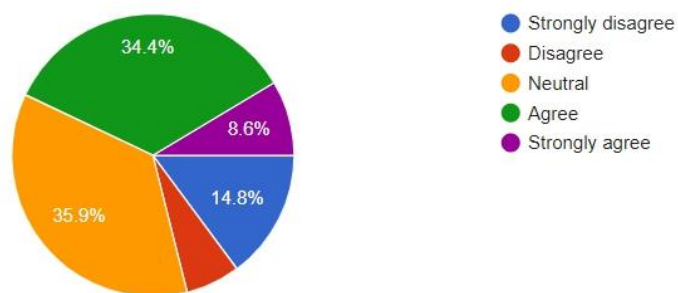
Are you willing to contribute to the development of the Department / College?

128 responses



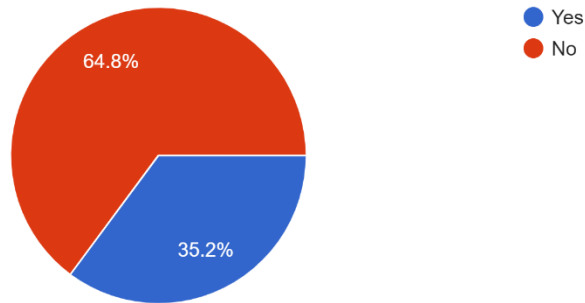
Is there a need to improve the teaching and learning process?

128 responses



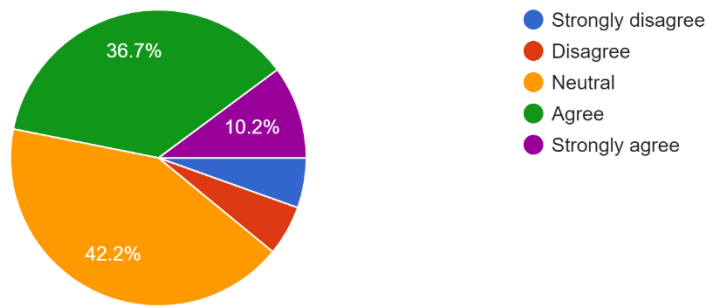
Is there a need for any change in curriculum and syllabi?

128 responses



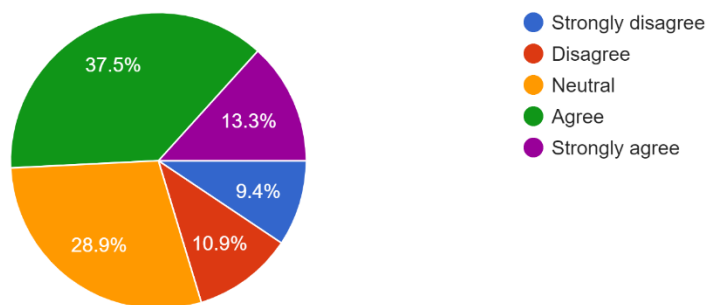
Is there a need to improve alumni involvement in the development of the College?

128 responses



Is there a need to improve the general environment in the College/Department and attitude of the people?

128 responses



Firstly we took our alumni responses for 19 parameters such as---Admission procedure, faculty, library, laboratory & equipment, classroom, internet facility, canteen, sport & cultural facility etc.. For most of the parameters we got positive responses. For those categories where the responses are not so satisfactory the college will take adequate steps in near future. It is very noteworthy that 100 % of our alumni feel proud to be an alumna/alumnus of this college. More than 86% responded that they want to contribute for the development of the college. Some of them opined for the need of improvement of teaching and learning process. Regarding curriculum and syllabus change most of the responded do not feel so much need. Whether to improve the alumni involvement in the development of the college we got a mixed response ----where 42.2 % remained neutral almost 37 % agree and 10.2 % strongly agree with the proposal. More or less same picture received for the question of the need for improving the general environment of the college/department and attitude of the people---28.9 % remained neutral where 37.5 % agree and 10.9 % disagree the proposal. This dynamic feedback from the alumni surely help in designing future development plan for the college.